



*“Promoting Cooperation among European Regions for Capacity Building of Integrated Care Systems based on Innovative Services and Technologies”*

**Integrated Care, a reality founded on technology**

*Albert Alonso*

Business logic structured by programmes

Supporting organisational interoperability



Database / core

Call-centre

Professionals' portal

Patients' portal

Patients' mobility



Database / core

Call-centre

Professionals' portal

Patients' portal

Patients' mobility

## Context

Immature platform, still in development

Dependence on providers

Influence of regional/corporate IT evolution

Poor management

## Limitations

Sub-optimal ICT architecture

Sub-optimal ICT management

Difficult large-scale deployment



